

SUMMARY OF NEW CONCLUSIONS OF THE PhD THESIS

1. Title: **Innovating the organization and operation of public service units in Hung Yen province in the current period**

2. Field of study: Party Building and State Administration

3. Code: 9 31 02 02

4. Name of PhD candidate: Nguyen Thi Thieu Huong

5. Supervisors: 1. Assoc. Prof. Dr. Nguyen Minh Phuong
 2. Dr. Nguyen Thi Thu Thuy

6. Training institution: Academy of Journalism and Communication

7. New conclusions:

First, the thesis has formulated the central concept of the topic and established its theoretical framework, comprising the contents and the modalities of reforming the organization and operation of public service units in Hung Yen province.

Reforming the organization and operation of public service units in Hung Yen province is the totality of purposeful, organized activities carried out by Party committees at all levels, Party organizations, local authorities, managing agencies and the public service units themselves, with a view to adjusting, rearranging and improving the network, functions, apparatus, personnel, governance mechanisms and modes of public service delivery; ensuring a streamlined system with an appropriate degree of autonomy, operating effectively and efficiently, openly and transparently, and serving the People ever better.

Second, the thesis draws lessons from the practical experience of reforming the organization and operation of public service units in Hung Yen province, including a new one: clearly and specifically prescribing the responsibility of the heads of local authorities and of the units themselves in implementing the reform.

Third, the thesis proposes new solutions for further reforming the organization and operation of public service units in Hung Yen province in the time ahead: rationally rearranging and reorganizing the system of public service units in keeping with the conditions created by the merger of Hung Yen province with Thai Binh province and the implementation of the two-tier local government model, particularly the organization of public service units under commune-level People's Committees; and stepping up digital transformation in the reform of the organization and operation of public service units in Hung Yen province.

Supervisors

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